



State of Rhode Island Judiciary

Supreme Court

Help Information

Tyler Technologies, Inc. (Tyler)

For Rhode Island Odyssey File and Serve support, training, and contact information, you may contact Tyler Technologies through the resources listed below or go directly to <https://rhodeisland.tylertech.cloud/OfsWeb/Home>. Support service is available from 8:00 a.m. to 10:00 p.m., Eastern Standard Time, Monday through Friday.

Resource	Contact Information
Odyssey File and Serve Support Chat	Chat with a Tyler support representative online. Go to Contact us .
Odyssey File and Serve Email	Email Tyler's help desk. Go to Contact us .
Odyssey File and Serve Telephone	Contact Tyler's help desk at 800-297-5377.
Help Center	Visit Tyler's Help Center. Go to Contact us .

Judicial Technology Center (JTC)

To register for remote electronic access, attorneys shall email the JTC at helpdesk@courts.ri.gov, request access to case information, and attach a signed Request for Access to Case Information and Rhode Island Judiciary Data Subscription Agreement. A JTC representative will respond by sending you a username and password. You may change your password once you access your account through the Public Portal.

If the Rhode Island Judiciary's website is unavailable or you are having technical difficulties with the Public Access Portal, please contact the JTC at helpdesk@courts.ri.gov.

Courts - All questions regarding your case must be directed to the respective clerk's offices.

Supreme Court: SupremeCourtClerksOffice@courts.ri.gov

Superior Court: SuperiorCourtHelpDesk@courts.ri.gov

Family Court: DomesticRelationsHelpDesk@courts.ri.gov

District Court:

2ndDistrictCourtHelpdesk@courts.ri.gov

3rdDistrictCourtHelpdesk@courts.ri.gov

4thDistrictCourtHelpdesk@courts.ri.gov

6thDistrictCourtHelpdesk@courts.ri.gov

Workers' Compensation Court: WorkersCompHelpDesk@courts.ri.gov

Rhode Island Traffic Tribunal: TrafficTribunalHelpDesk@courts.ri.gov